

Booking, Payment, Cancellation and Refund Policies

It is the responsibility of the traveler to review the Terms and Conditions to understand all the details regarding Booking, Payments, Cancellation and Refunds.

In brief

Booking:

To book and reserve your spot on a tour, you must submit

- A \$750 nonrefundable deposit
- Complete and return the Magical Morocco questionnaire
- Read, sign and return the Terms and Conditions and
- Initial and return the acknowledgement form.

A reservation is only held if the deposit(s) have been paid in full on or before the due date provided. All reservation deposits and any service fees are non-refundable at time of payment.

The last date to book a tour is 45 days before the tour begins.

Payments:

Payments can be made by

- credit card (plus 3.5% service fee),
- Zelle or
- Check (if payment by check is made more than 60 days before tour start date)

The deposit payment is due at the time of booking.

The interim payment is due at least 75 days before the tour start date. Interim payments are defined as payments made after the reservation deposit and prior to the final payment.

The final payment is due at least 45 days but not more than 60 days before the tour start date.

Final Payments are the outstanding balance and last payment the traveler must pay by the final payment date for each reservation. Failure to make the final payment by the due date could, at the discretion of Taylor'd Intl. Travel's discretion, result in a canceled reservation.

Refunds:

Booking deposits are non-refundable.

Regarding interim payments, if the traveler has paid the interim payment and provides cancellation notice in accordance with the Terms and Conditions prior to the date stated on the invoice provided, the traveler shall receive a refund of 50% of the interim payment only.

When the final payment is made, the final payment and all prior payments are non-refundable. If the traveler has paid the reservation deposit and interim payment but fails to pay the final payment by the due date, all prior payments are non-refundable.

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TRAVEL INSURANCE IS HIGHLY RECOMMENDED. It is the traveler's financial responsibility to get adequate coverage for cancellations, delays, medical emergencies and all such related costs.

Cancellations:

All booking cancellations, no-shows, early departures or non-payments are considered cancellations and are subject to the non-refundable payments as indicated above.

All reservations made are not transferable to any other trip/tour date. All reservations made can be transferable to another person for the same tour date if done more than 45 days prior to the tour start date.

All cancellations must be made in writing and sent to taylordintltravel@yahoo.com. Cancellations sent to any other address will not be processed. Upon completing the booking, the traveler accepts and acknowledges liability for all cancellation fees imposed by Taylor'd Intl. Travel and their suppliers. Acknowledgement of traveler's cancellation will be provided to the traveler by email when processed.

While on the tour, if the traveler chooses to not participate in activities or does not participate because of illness, accident, or the traveler is unable to participate in activities, leaves the tour early, or does not participate in a portion of the tour for whatever reason, no refund will be given for the activities or portion of the tour the

traveler has not participated in. Taylor'd Intl. Travel is not responsible for any costs incurred by the traveler for non-participation.

If Taylor'd Intl. Travel's tour leader is unable to lead the tour due to illness, accident, emergency, or death of leader or an immediate family member, Taylor'd Intl. Travel will work with traveler on a resolution agreeable to traveler which may include a refund of monies paid for the tour, or a substitute leader with travel experience provided. If cancellation by Taylor'd Intl. Travel is necessary, a refund of monies paid by the traveler will be refunded. If another tour leader is substituted for the original tour leader, the Client will be allowed to cancel their reservation and will be refunded monies paid, except the booking deposit. If the traveler chooses to cancel the reservation, Taylor'd Intl. Travel is not responsible for any losses, expenses, or payments the traveler has paid to other individuals or businesses as it may relate to traveler's participation in the tour, such as but not limited to airline tickets, parking, petting sitting services, optional activity reserved by client in country, etc.. and Taylor'd Intl. Travel shall be held harmless.